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11 May 2026

Office of the Environmental Commissioner:

Ministry of Environment, Forestry and Tourism

Private Bag 13306

Windhoek

Dear Sir,

SUBJECT: Continued operation of Ekuku Service Station, Oshakati, Oshana region

Following recent communications with your esteemed office in early **April 2026**, we wish to formally address the status of Application (**APP007150**):

1. We would like to reconfirm that this application is a request for the **renewal** of Environmental Clearance Certificate (**ECC-01778**) for the continued operation of **Ekuku Service Station**.

Further to the above, we wish to take full accountability for an administrative oversight that occurred during the initial preparation of the digital application on portal:

2. We sincerely apologize for any confusion or administrative burden this may have caused the Ministry. We hold the regulatory standards of the Environmental Management Act of 2007 in the highest regard and remain committed to full transparency.
3. In direct response to the Screening Notice received, we are now proceeding with the submission of the revised **Environmental Management Plan (EMP)** and **Environmental Monitoring Report (EMR)** as advised. These documents have been updated to reflect the current operational standards and our ongoing commitment to environmental safeguards.

We thank the Office of the Environmental Commissioner for its continued guidance and for the opportunity to rectify this submission.

Please do not hesitate to contact our office should you require any further clarification or supporting documentation.

Sincerely yours,

Mr. Twalinohamba Akawa

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